# Welcome to ROL Cruise

& our exclusive rewards programme, Cruise Miles®













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## ROL Cruise proudly welcomes you to the world of cruising

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## Introduction to Cruising









## Cruising has become one of the travel industry's fastest growing sectors, and it's not surprising, as cruises cover a wide range of destinations and offer notably great value for money.

Your basic cruise fare will include your flights (where applicable), transfers and on board accommodation, main meals and snacks, entertainment, on board lectures and seminars, social events and full use of the ship's facilities, including swimming pools and fitness centre. You can be as active or as relaxed as you choose. It's your holiday to spend exactly how you wish!

With a cruise holiday, the options are endless, from deciding which company and ship best suit your requirements, to the destinations you want to visit.





For those guests who don't wish to fly, you can choose to travel from a wide range of UK ports. This convenient way of travelling, ensures your journey starts with ease and allows you the best possible start to your holiday!

As the UK's No.1 Independent Cruise Specialist, we are delighted to share our experience, knowledge and expertise with you. We've been arranging cruise holidays for over 25 years, meaning we have an unrivalled ability to find you the ship, cabin, and offer that's right for you - every time.

# Experience the Difference with ROL Cruise







With over 25 years' experience, we ensure we do things differently to the rest of the competition, and that is why we are The UK's No.1 Independent Cruise Specialist.

## Celebrating over 25 years as a cruise-only specialist

We have been operating as a cruise-only specialist for over 25 years and always deliver impartial advice. From finding you the best deals and seeking out unique experiences, to personalising your holiday and offering exceptional added value, we will always be there to guide and assist you.

### Award-winning cruise travel agent

We're the proud winners of over 50 industry awards, received in the last five years alone. Many of these were voted for by the public - what better accolade could we ask for.

#### The UK & Ireland's No.1 Ocean Cruise Specialist

Earlier this year, we were proud to announce that ROL Cruise was named as the best agency for booking ocean cruise holidays in the UK and Ireland for the second year running. We were selected for the prestigious Top Ocean Cruise Agency title as part of a power-list of the nation's best agents by industry bible, Travel Trade Gazette (TTG).



#### We are the top partner for major leading cruise lines

As the key strategic partner with major cruise lines, we sustain and develop relationships to ensure that we are providing you with the most current, exciting and unique cruise packages.

#### Our staff have over 1,000 years' combined travel expertise

We are passionate about travel and cruising, and this emanates through everything that we do. We strive to offer a 5\* service and, with **customer satisfaction at 98%** and a Feefo rating of 4.8/5, we believe that our dedication shines through. We ensure our staff have all experienced cruising for themselves. Many of the articles on our blog have been written by our team here at ROL Cruise, which you can read online at www.rolcruise.co.uk/blog

### Award-winning Academy of Cruise Excellence (ACE)

At ROL Cruise, we take the training and development of our staff seriously and run an in-house Academy of Cruise Excellence programme. This means that all members of our staff are trained to the highest possible standard, and are always working towards improving their knowledge and expertise to benefit you, our valued customers.

#### Cruise Miles<sup>®</sup> - Our Official Rewards Programme

Over 400,000 UK members are benefitting from our exclusive Cruise Miles® Rewards Programme. Every time you book with ROL Cruise, you'll earn Cruise Miles®. These Cruise Miles<sup>®</sup> can be used on a future booking, enabling you to save money every time.

#### We're with you all the way

For over 10 years, we have had ROL Cruise Ambassadors representing us on board select voyages. This invaluable service means that you have an ROL representative to hand should you have any questions, comments or even to book your next cruise whilst on board!

### Experts in exclusive tailormade cruise holidays

We have been packaging bespoke holidays for over a decade, exclusively with you in mind. With our experienced Tailormade Cruise Specialists, we are constantly combining the best new experiences that the world has to offer, with delectable cruise experiences – adding hotel stays and more to create unique and immersive holidays.

## Book with Confidence



ROL Cruise are a member of ABTA (Association of British Travel Agents), which means that your holiday is fully protected, you are fully supported, and you have an exemplary team of travel experts at your service.

Our ABTA membership means that you are protected from the moment you book to the moment you arrive home. In the unlikely even that things don't go to plan, you'll be reassured to know that your money is protected – no questions asked. With 25 years' experience in the cruise industry, we know that we have knowledge, expertise and security to ensure that you don't just book a holiday with us, you book an experience.

## Client Testimonials

"Brilliant! As usual, great service from ROL, an excellent and very prompt response to our request. Could not be improved. Great to deal with such a company especially at this time with all the uncertainties of COVID-19, I will certainly use ROL again and I do recommend ROL to all my friends."

"Always had excellent service from a well informed and friendly staff, willing to go as far as possible to give the best deal to fit our requirements."

"Another successful booking - It's always a pleasure to book with you, all your staff are so helpful, cheerful and friendly. Nothing is ever too much trouble. Well done."



### Blue Horizons voted No.1 Monthly Cruise Magazine

Our in-house magazine, Blue Horizons, is voted No.1 Monthly Cruise Magazine by all leading cruise lines. Providing you with the best cruise deals, most up-to-date cruise news, unique features and exclusive value, Blue Horizons can be delivered FREE to your door every month, ensuring that you are receiving the best of the best!

















## The Official Rewards Programme from ROL Cruise – as seen on TV

# Introducing our Cruise Miles® Ambassador, Jennie Bond







Welcome to Cruise Miles<sup>®</sup>, the free and official rewards programme brought to you exclusively by ROL Cruise.
Endorsed by all major cruise lines, Cruise Miles<sup>®</sup> are easy to earn and have saved our customers over £9 million.

## How does Cruise Miles<sup>®</sup> work?

For every booking you make with us, your Cruise Miles® account will be credited with one Cruise Mile for each pound you spend. It's automatic, and you don't need to ask; you just have to choose your perfect cruise. What's more, there's no catch! You can earn Cruise Miles® on all bookings made with ROL Cruise.

## Recommend a friend and you'll both earn Bonus Cruise Miles®

We will credit you with **1,000 Cruise Miles**<sup>®</sup> for the first 5 friends who sign up following your recommendation, providing they have not registered with us before. Not only this, but your friend or family member will **also receive 5,000 Cruise Miles**<sup>®</sup> which can be enjoyed when booking their next cruise.

Please log in to your Online Account to get your unique code www.rolcruise.co.uk/my-rol



TV Presenter, Journalist and ROL Cruise Ambassador, Jennie Bond has many strings to her bow. When she's not busy working, Jennie loves to travel, and cruising is definitely one of her guilty pleasures.

Jennie Bond and the ROL Cruise team formed a close partnership in 2012 when she became the face of our official rewards programme – Cruise Miles<sup>®</sup>. When we asked Jennie why she had chosen this role, here's what she said:

*"Holidays are a real luxury and, in the current climate, we all need to be a little more selective about with whom we spend our pennies.* 



There is a lot to be said for being loyal and I believe people need a good reason. Cruise Miles<sup>®</sup> is a wonderful excuse to take more cruise holidays, and as a member I can really treat myself, knowing that next time I book I can take advantage of so many great benefits.

ROL Cruise really do look after their clients' holidays as if they were their own; I've taken a number of cruises with them and they really were super."

Since beginning her role as Ambassador, Jennie has attended a number of our exclusive events, and enjoys meeting our clients, who share her passion for travel.



## Cruise $Miles^{\mathbb{R}}$ – Frequently Asked Questions

Can I use my Cruise Miles<sup>®</sup> for other aspects of my cruise holiday?

Yes, you can use your Cruise Miles® against other luxuries, including cabin/stateroom upgrades, car parking, hotel stays and much more.





## Can I earn Cruise Miles<sup>®</sup> if I book a cruise on board?

Yes, as long as you nominate us as your chosen cruise specialist, you will earn Cruise Miles<sup>®</sup> for that booking. All you need to do is quote F9255 when booking on board.



Is there a

minimum spend

when redeeming?

There is no minimum spend

required when redeeming Cruise

Miles<sup>®</sup> against a cruise booking

with our preferred partners.

## Are Cruise Miles<sup>®</sup> combinable with all cruise offers?

Yes, you can redeem and/or earn Cruise Miles® on any cruise booking you make with our preferred partners, and you will receive any added benefits being offered.



## What are the Cruise Miles<sup>®</sup> terms and conditions?

To view the full terms and conditions visit www.rolcruise.co.uk/cruisemiles-terms-and-conditions



# Signature ROL Cruise Experiences

Be Inspired... Exclusive Tailormade Packages.



Over the years, we have perfected some of the most thrilling, relaxing and adventurous tailormade package cruise holidays for our valued customers. With such a vast selection of exclusive offers, it is without question that you will find one to suit your needs and desires.

The logistical side of your holiday is taken care of by our tailormade specialists, leaving you free to plan the fun stuff, safe in the knowledge that we have sourced, tried and tested your hotels, flights and tours.

INDIAN PACIFIC

**Indian Pacific Train** 

crossing through Australia.

Traverse mountain ranges,

and subtropical savannahs.

## Where will your next adventure take you?



## **Eastern & Oriental Express**

Enjoy an epic transcontinental lourney in unrivalled style on an adventure through Southeast Asia. Step into a world of classic pass arid deserts, rocky valleys glamour on these iconic green and gold carriages.

## And so much more...

Embark on an unique journey to remember for years to come. Please call us today to find out more.



Travel has the ability to transform you and provide you with the opportunity to discover, explore, learn and relax. Your holiday is not just about the places you go it's about the experiences you share and memories you create along the way. Choose from a range of journeys to beautiful destinations around the world, which can be expertly packaged by ROL Cruise to offer you an experience unlike any other.

From the timeless Venice Simplon-Orient-Express, to the thrill of the Rocky Mountaineer or a fabled journey through the exotic east, let us take you on a once-in-a-lifetime journey.



## **Venice Simplon-Orient-Express**

Revive the romance of travel aboard the most famous train of all time. The Venice Simplon-Orient-Express is a work of art in itself and a true Art Deco icon.

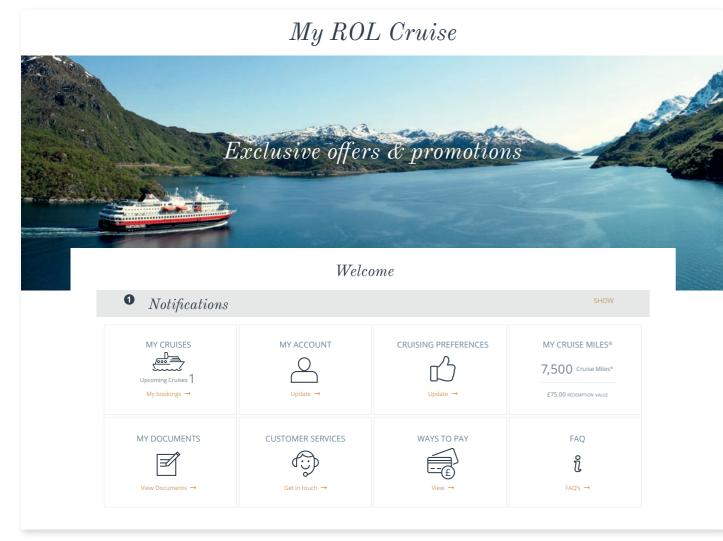


## **Rocky Mountaineer**

Rocky Mountaineer is a world renowned, luxurious train, which travels through the majestic Canadian Rockies

## Your ROL Cruise Online Customer Area

Your Online Customer Area is the perfect go to for all of your cruising needs. Once logged in to your Customer Area you will be able to find everything you need.



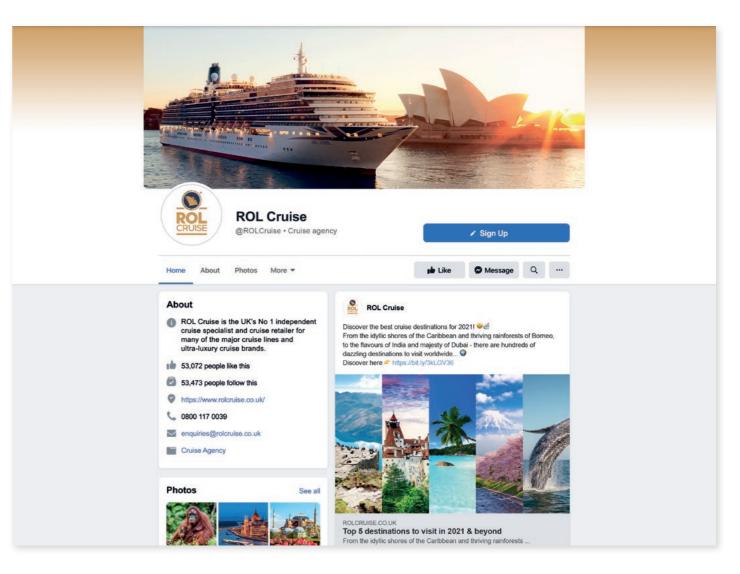
### While logged in you can:

- Provide us with essential passenger information, including emergency contact details, passport details and travel insurance, all of which is required before you travel
- For your convenience, you can view all of your important cruise documents relating to your booking. You can also pay money off your cruise or the full balance in just a few clicks!
- To ensure you receive all of the best offers tailored to you directly to your post or inbox, you can update your cruising preferences. This way you will hear about all of our exclusive promotions as soon as they are released
- If you've been searching for your dream holiday online and create a shortlist of your favourites, you will be able to find all of these saved in your online area
- You can send an enquiry requesting a call back from one of our highly trained and knowledgeable cruise agents
- You can even check your Cruise Miles<sup>®</sup> balance to find out how much you can save on your next booking!

All of this can be done from the comfort of your computer or chosen device. Visit www.rolcruise.co.uk/my-rol/login to see more.

## Join ROL Cruise on Facebook

## Did you know that ROL Cruise is on Facebook?



Following, liking and sharing @ROLCruise on Facebook will broaden your horizons and enable you to have access to:

- EXCLUSIVE Facebook competitions
- EXCLUSIVE polls & interactive opportunities
- The chance to like and share your favourite promotions
- Comment directly to ROL Cruise and share your cruising experiences
- The latest video content
- PLUS, so much more!

PREVIOUSLY FEATURED ON THE ROL CRUISE FACEBOOK PAGE:

- Incredible cruise competitions and giveaways
- Unmissable deals of the day
- ROL Cruise blog posts

We love seeing how ROL Cruise has helped you Experience the Difference, so why not head over to our page and give us a like or share with your friends!

# Top Reasons to Take a Cruise

New to cruising? Discover a whole new kind of holiday with our top eight reasons to take a cruise:

- Amazing value Your cruise package will include accommodation, exquisite food, astonishing entertainment, use of ship facilities, plus flights and transfers (where applicable). Alongside this, you'll have the opportunity to visit incredible destinations and only unpack once!
- 2. Ultimate convenience Cruising has never been more convenient, with cruise lines now sailing from wide a range of UK ports. Embark one of *Fred. Olsen Cruise Lines'* smaller ships at Dover to unlock an array of beautiful destinations. One of the most popular types of cruise, no-fly cruising takes the hassle out of travelling further afield. However, if you do choose to take a fly cruise, your cruise line can arrange flights, baggage handling and transfers to ensure you're relaxed from the moment you step aboard.
- A ship to suit all With so many to choose from, there really is a cruise ship to suit all. Relax in 6★ all-inclusive luxury with *Regent Seven Seas Cruises*, enjoy the intimacy of *Seabourn's* 6★ all-inclusive smaller ships or experience a completely different way of exploration on an expedition with *Hurtigruten*.
- Incredible destinations Discover the marble streets, baroque buildings and serene surroundings of Dubrovnik. Feel the pure white sand between your toes as you look out to picturesque vistas and turquoise waters filled with tropical fish in the Caribbean. Or experience Tokyo, a city of centuries-old culture blended with cutting-edge technology. Cruises provide the unique opportunity of visiting a multitude of incredible destinations on just a single trip. *Silversea's* small ultra-luxury ships sail to over 900 destinations on all seven continents, more than any other cruise line.

- Exquisite food Cruising is perhaps best known for the exceptional cuisine. With award winning chefs and a selection of fantastic restaurants on board, cruise cuisine has a well deserved reputation. Dining with *Holland America Line* is a journey within itself, with flexibility and freedom at the fore. Perfection is seen throughout with creativity, flavour and presentation and you can enjoy dishes inspired by the destinations you visit. Enjoy the Finest Cuisine at Sea® with Oceania Cruises who select only the best ingredients and the most talented chefs from around the world.
- Astonishing entertainment From aerialists performing acrobatics as you dine, to informative lectures that educate you as you sail, each cruise offers a programme of activities and entertainment. On a cruise with *Princess Cruises*, you'll never be bored. Enjoy all new original musicals created exclusively by Stephen Schwartz, the Grammy & Academy award-winning composer of Wicked, Godspell, and Pippin. Catch Movies Under the Stars<sup>®</sup> or take part in *The Voice of the Ocean*.

Exceptional service – From the moment you step aboard, you'll enjoy exceptional service. Always delighted to help but never intrusive, staff are on hand to assist you with your every need. *Celebrity Cruises* provide the perfect ratio, 2:1 – one member of staff to every two guests and each one is there to ensure every aspect of your cruise is perfect. From a nightly turn-down service with chocolates on your pillow to knowledgeable wine sommeliers that elevate your dining experience, you'll truly be treated like royalty.

 New-found friends – What better way to meet new
 people than on a cruise where your fellow passengers share the same passion of travelling the world? Form friendships while dining on delicious cuisine, discuss destinations over a handcrafted cocktail or bond over hobbies as you play deck quoits and cards.





# 5 Natural Wonders You Must See In Your Lifetime

## Experience the many natural wonders of the world in the best possible way.

Our planet is full of awe-inspiring, breathtaking locations, but none more so than the natural wonders that are dotted around our vast lands. From crashing waters to deep canyons, there are some locations across the globe that really shouldn't be missed, especially on your next cruise.

### Mount Everest

A location that is known by many; Mount Everest is iconic. Known for being the Earth's highest mountain range above sea level rising to a mighty 8,848 metres, you won't find a location quite as magnificent.



Even the view from afar can take

your breath away. Gaze at the mass of snowy rocks as they hug the clouds at their peak. Sitting on the border between Nepal and China, the vast mountain range is best explored on a local tour or from the safety of a nearby viewing point as only the most experienced hikers have scaled its extensive peaks.

## Niagara Falls

Made up of three waterfalls and situated in the province of Ontario, Niagara Falls is the largest horseshoe-shaped waterfall in the world and was formed over 12,000 years ago. Since it opened to the public in 1885 it has welcomed over



30 million people each year, a number that continues to grow.

This unbelievable natural wonder was recently named the second best tourist attraction in the world. Visit the waters at night for a full light display as the spray dances over the lights that shine into the depths.

### Banff National Park, Canada

Banff National Park offers a myriad of colours, smells, sights and experiences unlike any other. Known for being Canada's oldest National Park and located in the Rocky Mountains, it is no surprise that this is a popular location for those looking to experience something extra special in Canada.



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## Great Barrier Reef, Australia

A location unlike any other and one that almost every travel lover wishes to visit, the Great Barrier Reef sits on the coast of Australia and is the only living thing on earth that can be visibly seen from space.

Stretching over 2,500km the reef is an expanse of vivid coral that is home to some of the worlds prettiest and rarest species of fish, turtles and sea mammals. There is only one way to see this natural wonder in all its glory and that's by taking a snorkelling or scuba diving experience from the coast. Swim amongst fish, paddle into the crevasses that line the coral clusters and witness the magical colours of the reefs seabed's first-hand.

## Aurora Borealis, Varying Locations

A sight that is treasured by those who get the chance to witness it, the Aurora Borealis or Northern Lights as they are more commonly known, is an out of this world experience that is truly like magic in the sky. The dancing lights tend to take to

the skies between September and March so a visit to Norway or Iceland during these months gives you the best opportunity to catch a glimpse for yourself.

The lights and flashes are caused by solar wind meeting the earth's magnetic field and atmosphere. Catching a sighting of this spectacle is rare, so seeing this natural wonder in real life is a treat unlike any other.

From Alaska to cruises to Europe, it has never been easier to witness some of the world's most outstanding natural wonders. Add some of these locations to your bucket list and start planning your next adventure packed cruise now, what are you waiting for?





# Choosing your Cruise...

## 

#### Find a specialist

As an Independent Cruise Specialist, we are not tied to any one cruise line meaning you will always enjoy impartial advice. Your cruise holiday is of the utmost importance to us, and whether you are planning to set sail on a last-minute trip or wanting to make the most of our exclusive cruise deals for the year ahead, our Cruise experts will be sure to find you the best value package. They are there to offer advice and share their knowledge and experience to help you find the best cruise for you!

#### When and where?

Choose where you want to go and the destinations you want to visit. You may also wish to consider special themes such as Christmas cruises or special events such as the D-Day anniversary, Venice Carnival, Mardi Gras in New Orleans, Rio Carnival, Monaco Grand Prix or Chinese New Year. Cruising offers a range of opportunities to see the world.

#### How long for?

Decide how long you would like to be away for. If your embarkation port is not too close to home, allow for the extra journey time. Cruises range from short breaks of 2 nights to world cruises of 100+ nights and everything in between.

#### Choose the right ship

Would you prefer a smaller ship to cater for a couple of hundred guests or the larger ships carrying a few thousand? Would you prefer a ship with non-stop entertainment and activities or are informative talks and creative learning more your style? Are you planning a family getaway or would you like a break from the children or grandchildren on an adults-only ship? Our Cruise experts will talk you through the best ship for your requirements, ensuring you get the holiday you planned for!

#### Accommodations

Interior cabins have no windows and no views, so if your chosen itinerary sails through a lot of scenery, treat yourself to an ocean view cabin and take in the sights from the luxury of your room. There is nothing better than relaxing on your balcony whilst sailing the Caribbean or Alaska's Inside Passage. If you are concerned about movement, opt for a midship located cabin and for longer cruises the extra space of the suites is often appreciated.

#### Dining

If you like the idea of the traditional fixed dinner seating, the later dining means you can make the most of the time in port without rushing back to change for dinner, and you can choose a larger table to get the best of the experience. Those who like a little more flexibility can opt for the flexible anytime dining. Don't forget, your ship will offer alternative restaurants for you to dine in during your cruise. Some cruise lines even offer specialty restaurants free of charge!

#### Extra costs

There is already so much included in your cruise fare; however, it's worth budgeting for drinks (some lines include drinks or optional pre-paid drinks packages), optional shore excursions and any extras on board such as spa treatments, purchases from the shops or gaming in the casino.

Over the next few pages, we give you a taste of what each of our most popular cruise lines has to offer.

Choosing ROL Cruise is choosing quality and ensuring an award-winning service for your next holiday. As an independent cruise Specialist, we are not tied to any specific cruise line, so we will always offer the cruise that best suits you.

Once you find a cruise line that fits your needs, please call our Cruise experts on **0808 239 4891**.











## Peace of mind is our priority

Journeying to new lands to explore their landscape, culture and cuisine, in a stylish, environmentally conscious ship, is the essence of Ambassador Cruise Line. They believe that their audience welcomes a new choice in the market for premium-value, no-fly cruising where service is high quality, friendly and not pretentious. The adult-focused offering targets the 50-plus audience, but they are delighted to welcome anyone aboard who wants the Ambassador experience.

#### What's included:

• Comfortable accommodation in chosen cabin category

- Sumptuous full board cuisine (breakfast, luncheon, afternoon tea, dinner)
- Captain's Welcome & Farewell cocktail party
- Captain's Gala Dinner and Baked Alaska Parade
- Informative guest speakers
- A wide range of entertainment, including evening shows, plays, cabarets, live music & classical interludes
- Daytime activities, quizzes, dance classes and outside deck games
- Range of fitness, dance and wellness classes
- Use of gym, swimming pools and hot tubs
- Spa access
- Porterage of luggage between the port and cabin
- All port taxes, fees and charges









## Delight in Every Detail

A Journey with APT will be an experience you will never forget. You can choose to travel with the 5★ Concerto River ships leading the way in luxury and comfort. Alternatively, pick from the premium APT Travelmarvel fleet. The gradual pace of an APT cruise allows you time to be enchanted by the ever-changing landscapes whether you are in Europe or Asia. Unpack just once, then sit back and relax as a new

destination appears on the horizon each day.

- Flights from the UK and overseas transfers
- Enriching sightseeing crafted especially for you
- Expert cruise directors and local guides with you every step of the way
- Stylish accommodation
- Sumptuous dining and drinks with a range of on board dining experiences
- All the finer details for your absolute peace of mind
- Tipping and gratuities included











## Experience the World from Your Boutique Hotel at Sea

With mid-sized ships, Azamara Cruises<sup>®</sup> offer rich travel experiences by visiting less common destinations. Their Destination Immersion program gives you more time to fall in love with the destinations you visit – where longer stays, more overnights and night touring is included on almost every voyage, enabling you to explore to the fullest.

#### What's Included:

- Select standard spirits, international beers and wines throughout the voyage
- Select bottled water, soft drinks, speciality coffees and teas
- Gratuities included on board
- Intimate yet informal dining where no formal attire is required
- AzAmazing Evenings<sup>®</sup> event on most voyages
- English butler service for suite guests
- Shuttle service to and from ports, where available
- Concierge services for personal guidance and reservations





## Discover a Redefined Way of Cruising

Celebrity Cruises<sup>®</sup> have set industry standards – each of the 14 cruise ships in the fleet are fitted out to the highest standard, with stunning spaces designed by some of the world's most famous architects and interior designers. If you love modern luxury, outstanding service and a choice of inspirational global destinations to explore, a Celebrity cruise is perfect for you.

### What's Included:

- First Class Accommodation including spa inspired AquaClass<sup>®</sup> & outstanding Suite Class all staterooms are sumptuously finished, spacious and come with a wealth of amenities
- Award-Winning Cuisine with nightly changing menus
- Broadway-style Entertainment to cutting-edge circus shows, comedy, magic, dance and live music
- Intuitive yet unobtrusive. There is one member of staff for every two guests, and each one is there to ensure every aspect of your holiday is perfect...





## The Most Famous Ocean Liners at Sea

Cunard has been redefining sophisticated ocean travel for over a century. On board enjoy the renowned elegance, spacious luxury and excellent service that have been attracting discerning customers to their famous ships for decades. Their three exceptional ships are the perfect setting from which to explore iconic and exotic destinations.

### What's Included:

- A stunning selection of dining options, bars and lounges
- Ballroom dancing and white gloved afternoon tea served in the Queens Room
- Magical nights on board including the famous Gala Balls
- Dance instruction and host dancers
- Lavish West End-calibre shows
- Extensive selection of daily activities including fencing, bridge lessons, craft classes, informative talks and more
- Planetarium shows
- Magnificent libraries
- 24-hour room service







## A Journey of Exceptional Value

Emerald Cruises offers a new chapter in river and superyacht cruising and delivers a truly unique experience in the heart of your chosen destination. The great benefit of travelling with Emerald Cruises is their extensive inclusive packages – dining, gratuities, selected drinks, excursions and a host of additional extras are included in the price of your cruise.

- Free wine, beer and soft drinks with lunch and dinner on board
- All meals and gratuities included
- Free tea and coffee available throughout your cruise
- EmeraldPLUS & EmeraldACTIVE extra special excursions and activities
- First-class service from English speaking crew and knowledgeable guides
- Free WiFi on board
- All port charges, airport taxes and transfers
- Return flights from up to 15 UK airports and overseas transfers







## Your Home Away from Home

Fred. Olsen Cruise Lines is loved for its traditional British ambience, attentive and personal service, fine food and intimate atmosphere. The Fred. Olsen fleet consists of four classic-styled mid to smaller size ships. All of which allow for docking in smaller, unique ports of call. Each ship has its own unique personality, but never loses that friendly, 'home-from-home' feel.

#### What's Included:

- All meals throughout your cruise from five course a la carte dining to casual dining and late night snacks
- Self-service tea and coffee at selected venues, morning coffee with biscuits, and afternoon sandwiches and cakes
- Daily on board leisure activities including spacious gyms, heated swimming pools and Jacuzzis
- Every night a different show including comedians, musicians and the ship's own show company
- Captain's drinks party and Gala Buffet
- In-room sandwiches and snacks
- The currency on board is pound sterling, so you won't be affected by any foreign exchange rate fluctuation







## Experience the Holland America Signature of Excellence

Holland America Line<sup>®</sup> is recognised for some of the most spacious, comfortable and classic ships at sea, award-winning service, 5★ dining, extensive activities, enrichment programmes and compelling worldwide itineraries. Experience the finer way of sailing the seven seas – without paying the higher price tag. Plus, enjoy 'Have It All' - a premium package that allows you to get everything you want in one simple fare.

#### What's Included:

- Spacious, elegantly appointed staterooms, many with private verandahs
- All meals throughout your cruise five course fine dining, informal buffets and late-night snacks throughout the day and early evening
- All evening entertainment, including Broadway style shows and live music in many of the lounges
- On board leisure facilities, including swimming pools, Jacuzzis and use of gym equipment
- A choice of daily on board activities
- Luxurious Mariner's Dream<sup>™</sup> beds and premium linens
- Complimentary 24 hour in room dining







## Discover with the Exploration Experts

Hurtigruten offer passengers a new take on the cruising experience, with each voyage featuring a vast variety of unique sights, experiences and excursions. Known as the 'greenest fleet in the world', Hurtigruten is leading the way in innovative technology for green and clean exploration.

#### What's Included:

- The opportunity to engage in authentic, significant and breathtaking experiences
- The chance to immerse yourself in culture, nature and wildlife
- Experienced crew that take you safely to the most thrilling places where you can meet and interact with the locals
- More than 200 excursions/activities designed to suit all explorer levels (available at a supplement)
- Safe and easy deployment to Polarcirkle boats from mid-deck
- On board equipment that makes your exploring safer and more flexible
- Highly trained international expedition experts who serve as your hosts







## Awakens All Your Senses

Relax on board Oceania Cruises<sup>®</sup> intimate and luxurious ships, each possessing the feel of an exclusive private country club, where service and luxury is paramount. Their personalised service means staff and crew attend to your every request with a smile. From the moment you step on board, you'll feel cared for and cared about.

- Multiple open-seating gourmet dining venues, at no additional charge
- Every suite and stateroom features the Prestige Tranquillity Bed, an Oceania Cruises® exclusive
- Complimentary and unlimited soft drinks and bottled water replenished daily in your refrigerated mini-bar
- 24-hour Butler service in all suites
- Complimentary room service dining 24 hours a day
- World renowned guest lecturers
- All current port supplements and taxes







## Premium Cruise Experience

Set sail with Princess Cruises, the world's No.1 premium cruise line, and experience a voyage like no other. Choose from over 380 destinations across the globe, explore beyond the beaten track, embrace local cultures and cuisines, lose yourself in relaxation and be made to feel at home, every step of the way.

### What's Included:

- Engaging entertainment including enthralling theatre productions and live musicians
- Complimentary dining options including Crafted by Curtis Stone, 24 hour buffet, 24 hour international café, poolside grill, ice cream bar, pizzeria, afternoon tea
- 24 hour room service
- Variety of bars including Crooners Martini Bar and Wheelhouse bar
- Movies under the Stars<sup>®</sup> at the poolside theatre with complimentary popcorn
- Blissful retreats on board including the Lotus Spa® or The Sanctuary







## Great Value Cruising

P&O Cruises can trace their roots back over 175 years and is a favourite British cruise line, epitomising the perfect combination of exciting worldwide destinations with a 'home-fromhome' on board experience. On each of it's 7 ships, you'll find exceptional service, incredible attention to detail and delicious cuisine.

### What's Included:

- A range of tantalising restaurants offering culinary masterpieces to informal buffets
- A choice of pools and whirlpool spas to relax and unwind in
- Take part in one of the many on board activities including guest speakers, films, dance lessons and much more
- Well designed accommodation cabins have air conditioning, tea & coffee making facilities, refrigerator, hair dryer, safe, TV and en-suite bathrooms with toiletries pack
- No tips required
- The currency on board is pound sterling, so you won't be affected by any foreign exchange rate fluctuation







## Every Luxury Included

Regent Seven Seas Cruises® prides itself on creating cruises that simply ooze glamour and extravagance. Choose from six glorious Regent Seven Seas Cruises ships, all of which provide the utmost in luxury and relaxation. Their highly attentive staff deliver impeccable and personalised service to ensure every detail is taken care of, freeing you to enjoy... An Unrivalled Experience.

### What's Included:

- Free unlimited shore excursions in almost every port there is an extensive and varied choice to choose from
- Free Land programmes (on selected voyages)
- Free pre-cruise hotel stays
- Free unlimited beverages including fine wines and premium spirits
- Free unlimited WiFi access on board
- Free speciality dining throughout your cruise
- Free gratuities
- Free return Flights
- Free valet laundry service







## There is something for everyone with Royal Caribbean...

Each ship in the Royal Caribbean fleet serves up unparalleled ways to make the most out of every sea day, no matter how big or small your crew. From dining that delights to on board entertainment tailor-made to light up the night, you'll never run out of things to do on a Royal Caribbean cruise. Looking to plan the ultimate holiday, a memory-making escape, or a romantic couple's retreat? Get ready for an unforgettable getaway you'll be talking about for years to come.

- Full board cruising
- Captain's Welcome reception
- A wide choice of dining venues on board treat yourself to a range of cuisines throughout your cruise
- A range of bars, lounges & entertainment venues on board
- Full entertainment programme plenty of choice for how to spend your day
- Vitality<sup>SM</sup> Spa & fitness centre
- Incredible Broadway-style performances
- FREE entry into the adults-only Solarium retreat
- Range of boutiques for the biggest designer names on board to treat yourself to a special gift

## SAGA





## First Class Service All the Way

The breadth of Saga's experience means you're guaranteed a fantastic holiday, from the moment you're whisked away by your own personal chauffeur to the moment you arrive back at home. You can be sure of a relaxed, sociable and childfree atmosphere amongst like-minded people, where you can enjoy delicious cuisine, fabulous entertainment and stimulating itineraries.

### What's Included:

- Boutique luxury cruising exclusively for the over 50s
- Free return Private Chauffeur Service or free car parking near the port
- Optional travel insurance
- All meals in every main and speciality restaurant included
  Selected wines at lunch and dinner, Saga house-branded spirits,
- cocktails containing Saga house-branded spirits, draught beer and lager, non-alcoholic cocktails, all mixers and soft drinks
- Day and night entertainment, live shows, talks, classes and activities
- All tips and wifi are included
- The currency on board is pound sterling, so you won't be affected by any foreign exchange rate fluctuation

## SCENIC°





## Europe's Most Luxurious River Cruise Line

Passionately providing their guests with the very best in luxury river cruising for the last 30 years, Scenic 5★ all-inclusive Space-Ships weave their way through the rivers of Europe. Scenic also offer luxury river cruises in Asia, as well as expeditions to remote corners of the world aboard the World's First Discovery Yacht, Scenic Eclipse.

## What's Included:

- Butler service for all guests and 24-hour room service
- All shore excursions included
- Bottled water for all onshore excursions
- All tipping and gratuities
- Multiple dining options from casual to fine dining
- Exclusive Scenic Enrich experiences
- Complimentary premium branded beverages all day, every day, and your mini bar fully restocked daily
- Complimentary WiFi
- Expert local guides and cruise directors to guide and assist
- Return flights and oversea transfers







## The All-Inclusive Difference

For over three decades, Seabourn<sup>®</sup> have been pioneers in ultra-luxury and small ship cruising. They welcome you to all-inclusive, luxury cruising refined to its purest form, where hand-selected itineraries take you to places beyond the reach of larger ships. Their intimate ships have a private club atmosphere and one of the highest space per guest ratios in the industry.

### What's Included:

- Spacious, all-suite accommodation all with sweeping views
- Free fine wines, spirits, soft drinks, Champagnes and ales throughout your voyage
- Menus created by skilled chefs in a choice of exquisite inside and Al fresco dining venues, all of which are free
- Your in suite bar is stocked and replenished with your personal favourites without charge
- Personal greeting from your suite hostess with chilled Champagne and canapés
- Tipping is neither required nor expected

## **\$SILVERSEA**





## Experience All-Inclusive Ultra-Luxury

Defining ultra-luxury and exceeding expectations with every voyage, Silversea<sup>®</sup> offer extraordinary worldwide journeys. Exuding European glamour and style, Silversea is the cruise line of choice for many well-travelled. Almost half a million guests have enjoyed the Silversea experience across over 4,000 voyages, enjoying over 47,800 cruise days and over 900 destinations!

- All-suite accommodations, over 85% with verandas
- Butler service for every suite
- Complimentary select wines, premium spirits, specialty coffees, as well as bottled water, juices and soft drinks
- Multiple restaurants serving diverse cuisines with open seating dining
- All on board gratuities
- Complimentary transportation to local towns (most ports)
- Complimentary unlimited WiFi
- In-suite dining and 24-hour room service
- Show lounge with full concert style entertainment
- Superlative service with a staff to guest ratio of nearly one-to-one









## Discover the Beauty of the Boutique

Experience all-inclusive indulgence aboard the unique ultra-luxury ships, which promise elegant and oneof-a-kind décor and dynamic days ashore, with a wide choice of exclusive excursions. Every Uniworld cruise is meticulously crafted to be an experience you won't find anywhere else, filled with moments that are each more breathtaking than the last.

#### What's Included:

- Elegantly appointed riverview staterooms and suites with luxurious amenities and hand crafted Savoir of England beds
- In-suite butler service
- All scheduled airport transfers
- All gratuities on board and on shore
- On board entertainment and Signature Lectures
- All meals and unlimited beverages on board including local wines, beer, premium spirits, cocktails, coffee, tea, soft drinks and mineral water
- A wide selection of personalised excursions, led by English speaking local experts
- Intimate and beautifully designed ships, carrying an average of just 130 guests





## Experience the Extraordinary

Wendy Wu Tours are avid adventurers, constantly seeking out the best ways for you to experience the world. They are all about showcasing top sights, magnificent hidden gems, and the plethora of different types of authentic and exciting experiences that they can offer you. Their extensive experience and local expertise means they can take you to places rarely visited and those you have always dreamed of exploring.

### What's Included:

- All flights & oversea transfers
- Land tours including hotel stays
- All meals during your land tour & river cruise
- On board entertainment
- All sightseeing excursions included
- All group tours are accompanied from beginning to end by a dedicated, knowledgeable National Escort and local guides with particular expertise in each location

## Exceptional Journeys by Rail

## ROL Cruise work with a number of trains the world over and what better way to explore than via a combination of rail, land & sea.

Our experts have created a plethora of inspirational packages including unforgettable tours and hotel stays too, so you can rest assured that everything is well and truly taken care of.

> Here are just a handful of trains ROL Cruise are able to package with a cruise to create the holiday of your dreams:





The Japanese-built carriages of the Eastern & Oriental Express are evocative of a bygone colonial era and retain a majestic Southeast Asian influence throughout. Intriguing cities, rural landscapes and gleaming pagodas are just a few of the many magical highlights you will pass by. Travelling on board the Eastern & Oriental *Express* is a truly unique way to experience the full wonder of this remarkable region.



**ROCKY MOUNTAINEER** 

Travelling on board *Rocky Mountaineer* is a truly unforgettable experience. This award-winning and worldrenowned train travels by daylight through the wild beauty of Canada. Take in the breathtaking scenery as you relax in your SilverLeaf Service coach. Savour a selection of breakfasts and lunches complemented by a selection of wine and beer, and nonalcoholic beverages, whilst being entertained by commentary from your Rocky Mountaineer Host.



Rovos Rail has earned an international reputation for its truly world-class travel experiences. With discreet and friendly service, 5★ cuisines and a selection of South Africa's finest wines included, Rovos Rail harks back to a simpler, more elegant era encompassing the timeless grace and high romance of African exploration.

A visit to a once-in-a-lifetime place calls for a once-in-a-lifetime journey. Sink into an armchair in the 1920s-style carriages, where polished wood and brass catch the light. Named after the explorer who rediscovered the Inca citadel, Belmond *Hiram Bingham's* striking blue and gold livery stands out against Peru's verdant landscapes.





A journey aboard the iconic Indian Pacific will whisk you between Perth, Adelaide and Sydney in comfort and style. Named for the two oceans the train encounters on its journey across the longest stretch of straight railway track in the world, a spectacular 4352km crossing. With its bold wedge-tailed eagle emblem symbolising the scope, range and significance of each epic journey, the *Indian Pacific* traverses mountain ranges, passes through arid deserts and goldfields, rocky valleys and subtropical savannahs on its transcontinental crossings.

## **HIRAM BINGHAM**



From the 1920s to the '30s, the carriages of the Venice Simplon-Orient-Express train played a significant role in the 'golden age' of travel. Today, every carriage has been lovingly restored to its former glory, recreating one of the finest luxury experiences the world has ever known. Exceptional European cuisine is freshly prepared in the train's kitchen



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TRAVEL WITH CONFIDENCE





